



# THE DGS DIGEST

## CONGRATULATIONS HUSAM ALBATTRAWI! DGS'S JUNE EMPLOYEE OF THE MONTH



Congratulations Husam Albattrawi, the DGS June 2018 Employee of the Month! Husam, or Sam as he is known, is an Architect II in the department's Major Projects Division. Husam received this nomination for his good customer service. His nominators say that, "He listens and responds to customers needs and keeps them involved throughout the project's life." His work is consistent, of high quality and he has a willingness to learn that really adds to the team. One of his most recent projects was overseeing the Eastern Health Clinic renovation. By providing innovative ideas and consistent feedback, he was able to improve internal processes, design deliverables, and project management benchmarks.

## FLEET HOSTS INFORMATION SUMMIT JOINED BY BALTIMORE CITY AGENCY LEADERS AT CENTRAL GARAGE



This month our Fleet Management Division hosted its first Fleet Summit. The summit brought leaders from city agencies together in order to have an open discussion on the current state and future planning of the City's fleet. The summit opened up a dialogue that allowed agency representatives to discuss where they felt Fleet was excelling and also suggest where adjustments could be made to more effectively meet their needs. The turnout was excellent with 58 attendees. The discussions were informative and enlightening. Chichi Nyagah-Nash, Deputy Division Chief of Fleet Management, said that the event allowed attendees to learn about the role they play in managing their respective fleets while ensuring that City assets are utilized in a fiscally responsible and safe manner. A special thanks goes out to all the Fleet team members who assisted with the summit. Through continued communication and stellar management, Fleet continues to improve service delivery to all agencies.

## DGS WINNERS

CATHERINE BURNS IS A NATIONAL HR RISING STAR!

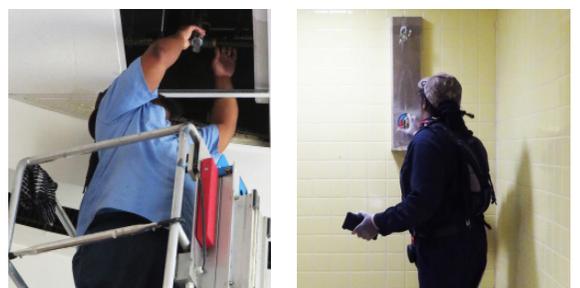


Congratulations to Catherine Burns, the DGS HR Business Partner for being named a Human Resources Executive Magazine 2018 HR Rising Star! This award is a national recognition and Catherine was recognized alongside other human resource professionals from international companies like HP and Amazon. This year the award was focused on highlighting "Agents of Change," and the challenges that are overcome through innovative HR initiatives. In her time with DGS, Catherine has transformed our department's employee engagement, lowering staff turnover by 15%! This is a well-deserved recognition!



## DGS SPOTLIGHT

FACILITIES WORKS TO REPAIR LEAK AT POLICE HQ



An overhead leak in the police headquarters lobby was putting Baltimore Police Museum exhibits at risk. After multiple attempts to locate the source of the leak, our maintenance team discovered it was coming from the men's showers located above the lobby. With the source discovered, the Facilities Maintenance team began working to re-seal and grout the entire shower room. This is another great example of Facilities' team members working together.

# WAR COMES HOME: LEGACY

## OPENS AT BALTIMORE WAR MEMORIAL



The Baltimore War Memorial will host a free, temporary exhibit from June 12 through August 13. This exhibition will discuss the challenges U.S. soldiers experience when returning home from war. It showcases first person perspectives from veterans as far back in history as the Civil War and as recent as the wars in Afghanistan and Iraq, with first hand testimony of what it means to return home. This is a cannot miss exhibition; it is currently on display in the trophy room and can be viewed from 8 AM - 4 PM, Monday through Friday.

# DGS ALL STAR

## JUNE 2018



Ali Lynch, DGS Digital and Social Media Specialist, is an Administrative Division June DGS All-Star. In the time before Ali (BA) the agency's social media did not have the creativity or following it does now. For example, on Twitter

our total following was around 300 followers. Today, in Ali Time, we have over 638— more than double in six months! She really understands non-creative people and how to make their ideas pop, bringing attention to content. Ali is definitely well deserving of All-Star recognition!

# CODE IN THE SCHOOLS AND DGS SHOWCASE

## STUDENTS DEMONSTRATE DGS BASED PROJECTS TO EXPERT PANEL



Director Sharkey with John Foster from Fearless Solutions, another expert panelists



Expert Panelist ready to hear the student presentations



Code in the School and students with DGS staff.



Ana, Darien, and Wayne discussing their DGS twitter bot

The DGS Business Process Improvement Office (BPIO) is working with the local non-profit Code in the Schools (CITS) to create a career pipeline program for high school students. At a recent live showcase, four CITS students presented their work to an expert panel of judges. Over the past four months they have been working to create computer-based solutions for DGS. They developed two Twitter bots that send out data and efficiency updates. Director Sharkey was one of the expert panelists providing tips and asking questions about the projects, alongside him were experts from Under Armour, University of Maryland Baltimore, and local Baltimore technology startups. One student, a freshman at Baltimore Polytechnic Institute, will join DGS this summer as an intern, working alongside BPIO staff.

## HR ANNOUNCEMENTS

<b>WELCOME TO THE TEAM!</b>	
<b>JAMES JENNINGS</b>	BUILDING REPAIRER
<b>LORAN COOPER</b>	BUILDING REPAIRER
<b>BERNARD HEALTHINGTON</b>	HVAC II
<b>KING BENNETT</b>	ELECTRICAL MECHANIC II
<b>TROY MAYO</b>	AUTOMOTIVE MAINTENANCE WORKER
<b>SHAUN COUNTS</b>	AUTOMOTIVE MECHANIC
<b>BRANDON DORSEY</b>	AUTOMOTIVE MECHANIC
<b>WILLIAM PRESCO</b>	AUTOMOTIVE MAINTENANCE WORKER
<b>CONGRATULATIONS ON YOUR PROMOTION!</b>	
<b>DESMOND MCBRIDE</b>	PROMOTED TO AUTOMOTIVE MECHANIC
<b>TROY KING</b>	PROMOTED TO FISCAL SUPERVISOR

### Employee of the Month Nominations

1. Hand Ballots located throughout General Services
2. Email [DGS\\_HR@Baltimorecity.gov](mailto:DGS_HR@Baltimorecity.gov)

Direct questions regarding the Employee of the Month process to Catherine Burns in the Human Resources Office (410) 396-3627

## FLAG DAY AT THE FLAG HOUSE



On June 14th the Star-Spangled Banner Flag House celebrated Flag Day by offering free tours and admission to the museum. Additionally, the Flag House hosted a naturalization ceremony during which time the U.S. Department of Justice Bureau of Immigration swore in 25 new citizens. This event showcased Baltimore's rich, diverse history and its vibrant future.

### HAVE YOU HAD A LIFE CHANGING EVENT?

*Moved? New Phone Number? Married? Divorce? Had a child?*

If so come visit the H.R. Office to update your Emergency Contact form, change of address and your withholdings for State and Federal.